

Certificate of Registration

IT SERVICE MANAGEMENT SYSTEM - ISO/IEC 20000-1:2018

This is to certify that:

Cipher S.A.
Av. Ermano Marchetti, 1435 – 8º andar
Agua Branca
São Paulo
São Paulo
05038-001
Brasil

Holds Certificate No:

ITMS 556848

and operates an IT Service Management System which complies with the requirements of ISO/IEC 20000-1:2018 for the following scope:

The management of the IT Management System of Cipher S/A, which includes the provision of MDR (Managed Detection & Response) and MSS (Managed Security Services) services to Cipher Prosegur customers, covering their management process, operational procedures and monitoring of KPIs.

A gestão do Sistema de Gestão de TI da Cipher S/A, que inclui a prestação de serviços de MDR (Managed Detection & Response) e MSS (Managed Security Services) aos clientes da Cipher Prosegur, abrangendo seu processo de gestão, procedimentos operacionais e monitoramento de KPIs.

For and on behalf of BSI:

Bruno Samuel, Managing Director Assurance, Americas

Original Registration Date: 2010-03-17

Effective Date: 2022-03-16

Latest Revision Date: 2024-05-06

Expiry Date: 2025-03-15

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